



## WAITUI SCOOTER PTE LIMITED AGREEMENT

### Payment, Confidentiality and Refunds

#### A. Payment and fees

- Valid Credit Card or Debit Card: You must input a valid Card number and expiration date before you will be registered to use the services.
- You confirm that you are authorized to use any cards you provide to us.
- You authorize Waitui Scooters to charge for all fees incurred by You

#### B. CONFIDENTIALITY OF INFORMATION:

- All personally identifiable information that is held and pertains to you, including all names, addresses, phone numbers, email addresses, Card numbers, and/or pass numbers will be kept in accordance with its privacy notice.
- You will be deemed to have accepted the clause of confidentiality of information upon entry into this Agreement.

#### C. REFUNDS/CANCELLATION & LATE RETURN OF SCOOTERS

If you need to cancel for any reason prior to your rental start date, please note the following:

- There is no charge for cancellations made more than 48 hours prior to the rental start date.
- There is no refund for cancellations made 48 hours or less prior to the rental start date.
- Email notification to Admin@waituiscooters.com is the only way of cancellation.
- If you wish to return your scooter early (before the designated rental end date) for any reason, no refund will be given OR if you return the product beyond the specified period; you are liable to any late penalties fees or extra fees at the discretion of the company.
- Either Party shall be excused from performance and shall not be in default in respect of any obligation hereunder to the extent that the failure to perform such obligation is due to a Natural Force Majeure Event/Neither party shall be liable for any failure to perform their obligations under the agreement due to events beyond their reasonable control, such as natural disasters, war, or acts of government.

**By accepting this Agreement, I certify that I have read this Agreement and fully understand it and that I indemnify Waitui Scooters from any liability arising from a breach of the said Agreement.**